

## *JUNCTION & ALKRINGTON SURGERIES*

### **Minutes of Patient Participation Group Meeting 9 January 2020**

Attendees: S Chesters, J Hardwick, L Myers, R Unsworth, P Crossley,

N Chesters, D Hindley

Apologies: Karen, Eric, Jill

### **Visiting Service Update – Ruth Parsons**

Ruth said that things were progressing well, at present there were two patients waiting for a volunteer to visit them and 3 volunteers waiting for training. GPs refer discharged patients to the service but not all of them want to be visited.

### **Chairman's Update**

Despite the low numbers in the group Dr Thomason still wanted the PPG to continue and it was felt that five more members would be sufficient, hopefully some of these would be of a younger age group so as to get a more varied perspective on any items under discussion.

### **GRAPHNET**

It was decided to take up the offer from Mark Hicks (IT Operations Manager for the Areas CCG) to attend one of our meetings to discuss the Graphnet (Share For You) system.

### **A O B**

James reported that a new telephone system had now been installed at both surgeries and patients had been inform via text messages. There is a new telephone number for the surgeries but the old number could still be used for the next few weeks.

James was in the process of writing a surgery newsletter which will be available at reception at both surgeries.

Stuart requested that a 'Surgery Update' would be a regular item on the PPG agenda.

The meeting was informed that the Middleton PCN now have a Social Prescriber who can link patients to various community groups who can give more personalised care and support.

Date of next meeting – 20 February 2020 4pm Alkrington Surgery