

NEWSLETTER

NOVEMBER 2022

FLU SEASON

As many of you will already be aware, it's flu season. Many of you have already had your flu vaccination, either through our surgery, or at a local pharmacy – but if you haven't and would like to have the flu vaccination, book in using one of the below options:

1. Book online using the NHS app or other GP online service providers.
2. Call the surgery on 01612713030.

COVID VACCINATIONS

We have carried out several COVID vaccination clinics since September, and still have some COVID vaccinations in stock.

If you would like your COVID vaccination, please enquire at the front desk. If you are booked in for an appointment, we may be able to vaccinate you during that appointment.

MIDDLETON PRIMARY CARE NETWORK

We are part of the Middleton Primary Care Network (PCN). As part of our PCN our surgeries are offering more centralised appointments and options for patients.

In the near future our Middleton PCN Hub will open within the Arndale, and through this Hub you will be able to access a variety of services.

Until the Hub is fully open we have some appointments for Phlebotomy at Rochdale Road Medical Centre.

ENHANCED ACCESS

In addition to the above, our PCN are also now operating Enhanced Access appointments. This is a replacement for the 7 day access service. There are currently telephone appointments available throughout

the week, and also face to face appointments on a Saturday at Peterloo Medical Centre.

In addition, there are appointments available for Heywood, Middleton and Rochdale patients at Whitehall in Rochdale and the Phoenix Centre in Heywood.

All of these options are part of the appointments we offer. As network activity increases and with increased demand for appointments it will become normal for appointments at various locations to be offered.

PHONE SYSTEM

We continue to have issues with our phone system. We have logged issues with our provider, but although progress is being made, we are continuing to have issues.

It is likely that the queuing system will be ditched completely in the next few weeks. Whilst we continue to seek guidance as to options to fully resolve this issue.

NEW NURSE

We have welcomed Sarah Dunham onto our Practice Team. Sarah is currently in the onboarding process, with her shadowing some other members of our nursing team, whilst also doing her own clinics. Please make her feel welcome!